

We strive constantly to improve our service to all our customers. The information you give us on this form will help us to monitor who uses our service. It will also show if we are reaching the people who need our help.

The completion of this form is entirely optional. It will not affect the way that your complaint is handled. This information is completely confidential and will be kept separately from your complaint file.

Please tell us about yourself by ticking the appropriate boxes.

## 1 Ethnic Group

### *White*

- British
- Irish
- Any other White background

### *Asian or Asian British*

- Indian
- Pakistani
- Bangladeshi
- Chinese
- Asian British
- Any other Asian background

### *Black or Black British*

- Caribbean
- African
- Black British
- Any other Black background

### *Mixed*

- White and Black Caribbean
- White and Black African
- White and Asian
- Any other Mixed background

### *Any other group*

Please give details

## 2 Are you

- Male
- Female

## 3 Age

- Under 20
- 20-34
- 35-59
- 60 and over

**4 Do you have a disability?**

- Yes
- No

If Yes, please give details

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**5 How did you find out about the Judicial Appointments & Conduct Ombudsman?**

- Office for Judicial Complaints
- Tribunal President
- Magistrates' Advisory Committee
- Court - please give details

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- Law centre
- Solicitor
- Citizens Advice Bureau
- Member of Parliament (MP)
- Internet
- Government Department - please give details

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- Other - please give details

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Please return this form to:

Judicial Appointments & Conduct Ombudsman  
8th Floor, Millbank Tower  
Millbank  
London, SW1P 4QP